

**Memorandum of Understanding  
between the  
National Air Traffic Controllers Association, AFL-CIO  
and the  
Federal Aviation Administration**

This Agreement is made by and between the National Air Traffic Controllers Association, AFL-CIO (“NATCA” or “Union”) and the Federal Aviation Administration (“FAA” or “Agency”), collectively known as “the Parties.” This Agreement represents the complete understanding of the Parties at the National level regarding the Union’s participation on Services Rendered Telephone Conferences (SRT) to review and assess air traffic services associated with a significant or noteworthy event, as described in FAA Order 1030.

**Section 1.** SRTs are not intended as a forum for assigning fault or debating differences of opinion. In those situations where there is a difference of opinion, those topics will be discussed outside of the SRT in a collaborative manner.

**Section 2.** When the Agency determines that a SRT to review and assess air traffic services will be conducted, the NATCA National Safety Representative (NSR) and the affected Principal Facility Representative (PFR), or their designee, shall be invited and afforded the opportunity to participate.

**Section 3.** The Agency shall make every reasonable effort to ensure that the NSR and PFR are notified of the scheduled SRT as soon as practical after the determination is made. The Parties acknowledge that SRTs may be scheduled with a relatively short notification period for fatal accidents and other high profile significant events.

The notification process is as follows:

NSR: The Compliance Services Group (CSG) on-call Investigator will send an SRT calendar invitation that includes the date, time, and SRT call access information to the NATCA National Safety representative at [safety@natca.net](mailto:safety@natca.net).

PFR: The facility Air Traffic Manager (ATM) or their designee shall normally make notification to the PFR or their designee. Absent an emergency or other special circumstance, the PFR, or their designee, shall be given the opportunity to participate in the SRT and associated activities (e.g.: review ATC communications, display/radar playback). The PFR, or their designee, shall be on official time, if otherwise in a duty status, while participating in a SRT and associated activities.

**Section 4.** The Agency shall determine the need for post accident/incident testing in accordance with Article 73, Section 14 of the Parties 2016 Collective Bargaining Agreement (CBA).

**Section 5.** The Agency will not delay the SRT if the NSR or PFR, or their designee, is unable to participate.

**Section 6.** This Agreement shall remain in effect for the duration of the Parties' 2016 Collective Bargaining Agreement.

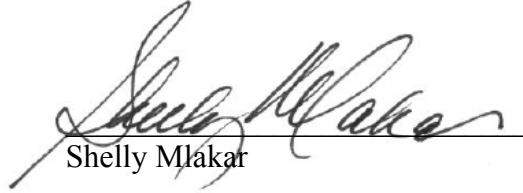
Signed this 20th day of October 2017

For the Union:



Dean Iacopelli

For the Agency:



Shelly Mlakar



Steve Hansen



Michael Doss